

# CITY OF SHEFFIELD LAKE

## SATISFACTION SURVEY

So we may serve our citizens better, we ask that you print and complete this survey and send or drop off to:

**John J. Piskura, Mayor**  
City of Sheffield Lake  
609 Harris Road  
Sheffield Lake, Ohio 44054

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Which department would you like to comment on:

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> City Hall           | <input type="checkbox"/> Service Department | <input type="checkbox"/> Police Department |
| <input type="checkbox"/> Water               | <input type="checkbox"/> Fire Department    | <input type="checkbox"/> Sewer             |
| <input type="checkbox"/> Building Department | <input type="checkbox"/> Refuse             | <input type="checkbox"/> Roads             |
| <input type="checkbox"/> Parks Department    |   |  |

Any park in particular? Please give name or location of park:

\_\_\_\_\_.

- Did you visit **in person**?
- Did you contact the department **by phone**?

Where you greeted promptly and in a friendly manner? Yes \_\_\_\_ No \_\_\_\_

Where your questions or concerns answered to your satisfaction? Yes \_\_\_\_ No \_\_\_\_

Do you know the name of the person you spoke with? \_\_\_\_\_

Further Comments:

We would appreciate your praise or your disappointments so we may serve you to the best of our ability. Please let us know

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May we contact you? Yes \_\_\_\_ No \_\_\_\_

If so, please complete the following:

Your Name : \_\_\_\_\_ Phone #: \_\_\_\_\_ Best time to call: \_\_\_\_\_

Address (optional) \_\_\_\_\_