



# WATER SERVICE LINE SURVEY

BROUGHT TO YOU BY THE  
CITY OF SHEFFIELD LAKE IN PARTNERSHIP WITH  
THE GREAT LAKES COMMUNITY ACTION  
PARTNERSHIP AND RCAP



**Dear Sheffield Lake Resident,**

**Maintaining safe, high-quality drinking water is a top priority for our city. Our elected officials and water utility staff want to make sure your water service line is free of lead (Pb), including galvanized pipes that may have been connected to the water main using lead. With free help from a non-profit organization called RCAP, we are surveying every home that could potentially have one of these service lines conveying drinking water.**

**By taking part in the survey, you will provide critical information to help protect your family and neighbors, and help the city future replacement projects. Lead can significantly impact the health of the young and old, and it benefits all of us to achieve a lead-free drinking water system.**

**Please take a few minutes to complete this important survey. If you need help, please contact us to schedule a quick inspection at your convenience. If you have any questions regarding or wish to speak with a city representative, please see the resources below.**

**Thank you for participating to protect the health and safety of our community!**



**Rural Community Assistance Partnership (RCAP)**

Who is RCAP? <https://www.rcap.org/about-us/>

RCAP is operated in Ohio by the  
Great Lakes Community Action Partnership,  
visit [www.glcap.org](http://www.glcap.org) to learn more about us.

Have questions for a city official?  
You can contact Tom Erwin  
Phone: (440)-714-4743

# Customer Service Line Identification

First, you will need to locate the pipe (service line) which goes from your house to the water meter. Find the service line before it leaves your home. This is where you will perform the scratch test.

Next, use a key, coin, or screwdriver to scratch the pipe (service line) in your home.

When performing the scratch test, service lines with a shiny silver appearance likely indicate lead as the material. Lead is a soft material, so it will easily indent with a coin. Lead is also non-magnetic, so using a magnet can help determine the material as well.

This photo is an example of what the service line may look like coming into your home.



## At Home Scratch Test

After you scratch, does the pipe material shine silver/grey? Does a magnet stick to the pipe? Is there anything falling off the pipe?

Galvanized

Plastic should be easily determined. Look for black, white, or blue pipes

Plastic

When scratched, does the pipe shine a golden-brown color like a penny?

Copper

When scratched, do silver particles flake off the pipe? Are there no magnetic properties?

Lead

Scan this code for a training video on how to perform your scratch test!  
[https://www.youtube.com/watch?v=AiU7GHZD\\_Ck&t=22s](https://www.youtube.com/watch?v=AiU7GHZD_Ck&t=22s)





# Customer Service Line Identification

Full Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Mailing Address (if different)  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**Please answer a few short questions so that we can get as much background as possible on your water system to better help your community.**

1.) Has your service line ever been replaced?    Yes            No            Unsure

2.) Has your service line ever previously been lead?    Yes            No            Unsure

3.) If your water service line was replaced, what was the date or approximate year?

4.) Home Internal Plumbing Material (be sure to look in your basement, crawl space and under your sinks to ensure you know all materials used in your home and check all that apply)

Copper	Plastic	Lead	Galvanized	Other (specify)	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>

5.) Are you able to perform the scratch test    Yes            No

6.) Would you like our assistance to do home scratch test inspection?    Yes            No

If yes, what is a good contact: \_\_\_\_\_ (phone or email) \_\_\_\_\_

# Customer Service Line Identification



7.) Results of Scratch Test: Current Customer Service Line Material

Copper	Galvanized	Plastic	Cast Iron	Lead	Unknown	Ductile Iron	Brass	Other (specify)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____

8.) Did you as the homeowner do the scratch test? Yes No

<input type="checkbox"/>	<input type="checkbox"/>
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9.) If not, who performed the scratch test?

Resident	City Public Works	Community Volunteer	RCAP Staff	Landlord	Other (specify)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____

10.) Please send in a picture of your incoming service line pipe. You can upload and email this in to our RCAP staff at [etkriausky@glcap.org](mailto:etkriausky@glcap.org).

If you prefer to mail in your results, you may send this form completed to 4030 SR-43, Kent OH, 44240, Suite 112 or drop it off at the city building.

If you would like to submit your results electronically, please scan the QR code or copy the link to be directed to the online version of the survey.



## Want more to learn more about lead?

**Learn about Lead | US EPA**

<https://www.epa.gov/lead/learn-about-lead>

<https://www.epa.gov/ground-water-and-drinking-water/lead-service-line-replacement>

If at anytime you have trouble filling out this form or have questions please don't hesitate to reach out to our RCAP Staff for help.

ERICA KRIAUSKY

EMAIL: [ETKRIAUSKY@GLCAP.ORG](mailto:ETKRIAUSKY@GLCAP.ORG)